

**Parent and/or Player Complaint Procedure**

Athletics, by its very nature, demands that a coach makes numerous judgment calls during a season. Also, athletics dictates that a coach has effective discipline, so the athletes compete in safe, organized, and goal-oriented activities. During any season, it is possible that parents may have complaints concerning a coach’s decisions regarding their son/daughter’s playing time or disciplinary action that a coach may take involving their child. There, the following procedure will be followed so that all parties involved will be treated responsibly and equitably:

* **STEP 1:** If a parent has a complaint, they will discuss the particular complaint with the coach. The athlete will be present during this meeting. Under no circumstances will a complaint go beyond this step if the issues have not been discussed between the parent and the coach.
* **STEP 2:** If the complaint from step 1 has not been resolved, the complainant will contact the Athletic Director and schedule a conference with the Athletic Director and the coach. Under no circumstances will a complaint go beyond this step in the issues have not been discussed between the parent, coach, and the Athletic Direction.
* **STEP 3:** If the complaint from steps 1 and 2 have not been resolved, the complainant will contact the Superintendent and schedule a conference with the coach, the Athletic Direction, and the Superintendent. Under no circumstances will a complaint go beyond this step if the issues have not been discussed between the parent, the coach, the Athletic Direction, and the Superintendent.